

**NATIONAL HEALTH MISSION:: TELANGANA STATE.
Notification No.02/2022.**

GUIDELINES

Recruitment for the post of District Quality Assurance Manager on Outsourcing basis through Walk-in-Interview under National Health Mission to work at Districts in the State of Telangana.

Eligible candidates are requested to apply for appointment on Outsourcing basis for the following vacant posts at National Health Mission.

| Sl. No. | Name of the post | No. of vacant posts | Educational qualification | Minimum Experience Required | Remuneration per month | Date of Walk-in-Interview |
|---------|------------------------------------|---------------------|--|---|------------------------|--|
| 1 | District Quality Assurance Manager | 12 | Masters in Hospital Management/ Masters in Hospital Administration/ Masters in Health Care Management. | Minimum of (01) year experience in Hospital Management / Hospital Administration. Training and experience of Implementing a recognized quality system like NABH/ ISO 9001: 2008/Six Sigma/ Lean would be preferred. Fluency in English, Computer literacy, Communication Skills both written and verbal essential. | Rs.40,000/-- | 20-05-2022 (Depending upon the no. of candidates, the date may be extended) |

Note: The vacancies shown may increase or decrease depending on the requirement of NHM by the time of conclusion of this Notification Process.

(1) Eligibility Criteria:

i. Educational Qualifications:

Applicant must possess the Educational Qualification from a Government recognized University and Experience as mentioned in the table above, for the DQAM post.

ii. Age:

The Minimum Age is 18 and Maximum Age is 44years as per G.O.Ms.No.42, dated 19-03-2022 of General Administration (Services-A) Department, Government of Telangana. The Upper Age limit shall be reckoned as on 01-07-2022 with the following relaxations:

| Community | Upper Age limit | Fee to be paid |
|--|-----------------|----------------|
| FOR THE CANDIDATES BELONGING TO STATE OF TELANGANA | | |
| OCs, BCs (Not belonging to Non-Creamy Layer) | 44 | 500 |
| SCs, STs BCs & EWCs (belonging to Non-Creamy Layer), Ex-Service Men/Women (SC/ST/BC (Non-Creamy layer only)), Physically Challenged | 49 | 250/- |
| Ex-Service Men/Women (OC / BC (Not belonging to Non-Creamy Layer)) in addition to the length of service in the armed forces | 54 | 250/- |
| Ex-Service Men/Women (OC / BC (Not belonging to Non-Creamy Layer)) in addition to the length of service in the armed forces | 47 | 500/- |
| FOR THE CANDIDATES BELONGING TO OTHER STATES | | |
| For all categories | 44 | 500/- |

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(2) Selection Criteria

Candidates will be selected on the Merit of their Academic Qualifications, Experience Profile and Performance in the Interview. A minimum cut off marks need to be obtained by candidates for selection at the discretion of the Commissioner of Health & Family Welfare and Mission Director, National Health Mission, T.S., Hyderabad.

Weightage of Marks:

| S. No. | Name of the Post | Qualification | Experience/ Trainings | Interview | Total |
|--------|------------------------------------|---------------|-----------------------|-----------|-------|
| 1 | District Quality Assurance Manager | 30 | 30 | 40 | 100 |

(3) Application Fee

Candidates are requested to enclose a Demand Draft of Rs.500/- or Rs.250/- as per their eligibility in favour of "The State Health Society, Telangana" payable at Hyderabad.

(4) Submission of Application

The Application Form shall be downloaded from the Website, fill in and shall be submitted by hand at the time of attending Walk-in-Interview.

(5) Instructions to the Candidates:

- (i) Candidates shall download the Application Form and fill the same.
- (ii) The following Copies of Certificates with self-attestation shall be enclosed to the Application Form:
 - 1) Recent Passport size Photograph.
 - 2) Aadhar Card.
 - 3) SSC/Date of Birth Certificate issued by the Competent Authority of the Government, for proof of Age
 - 4) Community Certificate/EWC Certificate/Ex-Servicemen/NCC/Physically Handicapped Certificate, whichever is applicable.
 - 5) Studentship/Bonafide Certificate issued by School Authorities for Regular Students and for Private Students Certificate of Residence issued by concerned Authorities of Government for classes studied from 1st to 10th.
 - 6) Qualifying Educational Certificates.
 - 7) Certificates of attending Workshops/Training.
 - 8) Experience Certificates clearly mentioning the "From" and "To" dates.
 - 9) An Application Fee in the form of Demand Draft for an amount of Rs.500/- or Rs.250/- as per eligibility in favour of "The State Health Society, Telangana" payable at Hyderabad.
 - 10) Without payment of Application fee, the application will not be entertained at any cost.
- (iii) The Interview schedule is for the whole day. So the candidates shall be prepared for the same. The Interview Date may extend depending upon the no. of candidates.

(6) Roles and Responsibilities (Job Charts) for the posts:-

- ✓ Coordinating and promoting quality related activities and advocacy across the district.
- ✓ Supporting the facilities to undertake improvement initiatives based on the gaps identified.
- ✓ Conducting workshops and trainings at district and facility level on QA and certification of healthcare facilities.

- ✓ To provide technical assistance to health facilities in achieving compliance to statutory requirements.
- ✓ To assist support, conduct assessment & identify gaps and regular mentioning public health facilities for certification.
- ✓ Grading of healthcare facilities on the basis of score in the district.
- ✓ Selecting facilities that may go for certification and supporting them in the process.
- ✓ Estimating district requirements (in terms of structure, process and outcome) for improving quality of healthcare services.
- ✓ Review the status of QA activities at different facilities in the district.
- ✓ Conducting workshops and training at district and facility level on QA and certification of healthcare facilities.
- ✓ To provide technical assistance to health facilities in achieving compliance to statutory requirements such as Atomic energy Act & AERB guidelines, blood bank, PCPNDT Act, BMW Rules etc., in the district.
- ✓ To review the patients and employees satisfaction from different facilities, subsequently develop an action plan to address the concerns of patients, which led to poor satisfaction.
- ✓ Advise on the further development of QA and certification across health facilities in the district.
- ✓ To attend any other duties/responsibilities assigned by the DQAC and SQAC.
- ✓ Monitoring of recording /reporting system through field visits and submit the visit reports with appropriate suggestions/actions for improvement.
- ✓ Any work entrusted by the higher officials.

(7) GENERAL INFORMATION:

1. The MD-NHM&CH&FW, reserves the right to change/modify/Cancel the selection process at any time, during the process. The decision of the MD-NHM&CH&FW will be final and binding.
2. The Mode of Appointment is Outsourcing basis for a period of 1 year and may be extended, depending on performance or as per the requirement of NHM.
3. No TA/DA will be paid to the candidates for attending the interviews.
4. Appointees will work under the overall administrative control of MD-NHM & CH&FW.
5. The termination notice shall be (30) days period from either side.
6. The posts notified are not permanent / regular Government posts and purely temporary.
7. All Candidates are advised to furnish true and correct data and for any wrong information provided, the candidates will be held responsible for the same.
8. The selected candidates will be intimated through email/official communication.
9. The selected candidates will have to perform tours in the posted District to the concerned Government Hospitals as per requirement.
10. Their performance will be evaluated from time to time and also the same will be considered for Extension/Termination of their service, in case of future requirements.
11. The Panel of candidates will be utilized for future vacancies, until a period of (01) year from the date of Walk-in-Interview.

**Sd/- Smt. Karuna Vakati I.A.S.
COMMISSIONER, H&FW AND
MISSION DIRECTOR, NHM.**